

# TO OUR CUSTOMERS



Charles Lefkowitz  
Chairman,  
SCWA



Jeffrey Szabo  
Chief Executive Officer,  
SCWA



Thomas Schneider  
Director of  
Water Quality and  
Laboratory Services,  
SCWA



Dear Suffolk County Water Authority Customer:

The Suffolk County Water Authority remains committed to providing drinking water that meets or surpasses all regulatory standards. This report details the results of extensive water quality testing conducted throughout 2025.

SCWA tests water at the wellhead, during treatment, and throughout the distribution system for hundreds of chemical constituents. In 2025, we conducted 192,931 tests on 92,702 samples, analyzing more than 1,742,379 results. We go well beyond regulatory requirements to ensure the highest quality drinking water for our customers.

Our emerging contaminant action plan also continued to progress as we installed 13 new Granular Activated Carbon (GAC) treatment systems to remove PFAS in 2025. Our focus remains on compliance with the U.S. Environmental Protection Agency's 4 parts per trillion standard for PFAS and our ultimate goal of delivering water without any detections of PFAS. We also saw the completion of our Phase 1 action plan for treating 1,4-dioxane with the completion of three Advanced Oxidation Process (AOP) treatment systems. With 19 AOPs now in service, our testing shows we are delivering water that meets the high expectations of our customers.

Innovation remains a priority. In 2025, SCWA launched "My Water Quality," a new tool that allows customers to access a water quality report for the specific water delivered to their property. Furthermore, we completed a comprehensive assessment of our system for microplastics. Testing confirmed that our water is virtually free of microplastics, and more information on those findings is included in this report. If you have any questions, please contact one of our drinking water quality professionals at 631-218-1129.

Charles Lefkowitz

Chairman

Thomas Schneider  
Director of Water Quality and Laboratory Services